

Recommended Revised Performance Standards for MTA LOTS

Dec 2, 2014

Cost-based Standards to be updated annually using CPI from base year 2013 (see footnote*)

Urban Fixed-Route Bus	Revised LOTS Performance Standards		
	Successful	Acceptable	Needs Review
Operating Cost per Hour	< \$90.00	\$90.00 - \$110.00	> \$110.00
Operating Cost per Mile	< \$7.00	\$7.00 - \$8.00	> \$8.00
Operating Cost per Passenger Trip	< \$3.75	\$3.75 - \$4.50	> \$4.50
Local Operating Revenue Ratio	> 70%	60% - 70%	< 60%
Farebox Recovery Ratio	> 25%	20% - 25%	< 20%
Passenger Trips per Mile	> 2.25	1.75 - 2.00	< 1.75
Passenger Trips per Hour	> 30.0	20.0 - 30.0	< 20.0

*Based on composite of 54 national peer agencies with comparably-sized operations

Urban Demand-Response Service	Revised LOTS Performance Standards		
	Successful	Acceptable	Needs Review
Operating Cost per Hour	< \$70.00	\$70.00 - \$90.00	> \$90.00
Operating Cost per Mile	< \$4.00	\$4.00 - \$8.00	> \$8.00
Operating Cost per Passenger Trip	< \$20.00	\$20.00 - \$30.00	> \$30.00
Local Operating Revenue Ratio	> 60%	40% - 60%	< 40%
Farebox Recovery Ratio	> 12%	6% - 12%	< 6%
Passenger Trips per Mile	> 0.25	0.15 - 0.25	< 0.15
Passenger Trips per Hour	> 3.0	1.5 - 3.0	< 1.5

*Based on composite of 375 national peer agencies with comparably-sized operations

Suburban / Small Urban Fixed-Route Bus	Revised LOTS Performance Standards		
	Successful	Acceptable	Needs Review
Operating Cost per Hour	< \$65.00	\$65.00 - \$85.00	> \$85.00
Operating Cost per Mile	< \$4.00	\$4.00 - \$6.00	> \$6.00
Operating Cost per Passenger Trip	< \$4.00	\$4.00 - \$7.00	> \$7.00
Local Operating Revenue Ratio	> 55%	45% - 55%	< 45%
Farebox Recovery Ratio	> 20%	10% - 20%	< 10%
Passenger Trips per Mile	> 1.25	0.75 - 1.25	< 0.75
Passenger Trips per Hour	> 16.0	12.0 - 16.0	< 12.0

*Based on composite of 136 national peer agencies with comparably-sized operations

Suburban/Small Urban Demand-Response Service	Revised LOTS Performance Standards		
	Successful	Acceptable	Needs Review
Operating Cost per Hour	< \$60.00	\$60.00 - \$80.00	> \$80.00
Operating Cost per Mile	< \$3.50	\$3.50 - \$7.00	> \$7.00
Operating Cost per Passenger Trip	< \$20.00	\$20.00 - \$40.00	> \$40.00
Local Operating Revenue Ratio	> 60%	40% - 60%	< 40%
Farebox Recovery Ratio	> 12%	6% - 12%	< 6%
Passenger Trips per Mile	> 0.20	0.10 - 0.20	< 0.10
Passenger Trips per Hour	> 3.0	1.5 - 3.0	< 1.5

*Based on composite of 375 national peer agencies with comparably-sized operations

Rural Transit Service	Revised LOTS Performance Standards		
	Successful	Acceptable	Needs Review
Operating Cost per Hour	< \$40.00	\$40.00 - \$60.00	> \$60.00
Operating Cost per Mile	< \$2.00	\$2.00 - \$4.00	> \$4.00
Operating Cost per Passenger Trip	< \$7.00	\$7.00 - \$18.00	> \$18.00
Local Operating Revenue Ratio	> 50%	40% - 50%	< 40%
Farebox Recovery Ratio	> 15%	7% - 15%	< 7%
Passenger Trips per Mile	> 0.30	0.15 - 0.30	< 0.15
Passenger Trips per Hour	> 5.0	2.5 - 5.0	< 2.5

*Based on composite of 334 national peer agencies with comparably-sized operations

* Based on "Annual Avg. CPI" as produced by the Bureau of Labor Statistics in Table 24 of the CPI Detailed Reports available at <http://www.bls.gov/cpi/#tables>