



FACE COVERING FAQs: Public Health Order for Enhanced Consumer & Employee Safety

WHO?

Consumers/Customers
(over age 2)

Retail & Transportation
Employees/Drivers

WHAT?

Wear [cloth face coverings](#) as recommended by the CDC

*Cloth face coverings should not be placed on children younger than 2 years of age, anyone who has trouble breathing, or is unconscious, incapacitated or otherwise unable to remove it without assistance.

WHERE?

In public settings where other social distancing measures are difficult to maintain (e.g., grocery stores, pharmacies, transportation services, markets and other retail establishments serving the public)

*Not intended for settings where you are separated from others, such as private office spaces. Residents in all jobs may want to consider cloth face coverings if occupationally safe and if there is exposure to other individuals (co-workers or consumers) without social distancing. Also not required for consumers in their personal vehicles picking up goods via drive-thru or drive up services.

WHEN?

Effective April 15, 2020

WHY?

Due to widespread community transmission, rapid increase in numbers of cases, and concern for exposure in retail locations and public transportation. Wearing a simple cloth face covering may also help prevent spread of COVID-19 by people who may have the virus but are not yet showing symptoms (asymptomatic transmission) or do not know it.



OTHER FAQs: Public Health Order for Enhanced Consumer & Employee Safety

HOW...

Do I get a mask?

The order was issued with [guidance](#) on how community members can make their own cloth face coverings, including those that do not require any sewing.

**Do I implement
this order for my
business?**

Retail establishments that serve the public should [post signage](#) for their consumers to wear face coverings, ensure that employees can wear face coverings and wash their hands, and implement a plan for social distancing (including capacity limits and methods for separating/distancing employees and customers)

SMCHD has posted environmental recommendations, example social distancing strategies, and other information for [Businesses](#) on our website. Contact our Environmental Health Division at 301-475-4321 for additional assistance.

[CLICK HERE](#) TO READ THE FULL PUBLIC HEALTH ORDER FOR
ENHANCED CONSUMER & EMPLOYEE SAFETY