



**ST. MARY'S COUNTY GOVERNMENT**  
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**NEWS RELEASE** *for Immediate Release*

**No. 2020 – COVID-19 31**

**April 15, 2020, 12:25 p.m.**

*\*Released in coordination with the Department of Economic Development*

**New Unemployment Insurance Filing Instructions**

**LEONARDTOWN, MD** – Effective April 1, 2020, claimants are encouraged to file according to a new system, which has been designed to make the process easier for claimants.

To file an initial regular unemployment claim [online](#) or through our call centers, please file your claim according to your last name as detailed below:

- If your last name starts with A-F, file your claim on a Monday.
- If your last name starts with G-N, file your claim on a Tuesday.
- If your last name starts with O-Z, file your claim on a Wednesday.
- Filing is open to all by phone on Thursdays and Fridays; online on all Thursdays through Sundays.
- Filing later in a week will not delay your payments or affect the date of your claim.

Claimants are strongly encouraged to utilize the online [NetClaims application](#) to file claims. This online application is available 24/7. It is strongly encouraged to file during non-peak hours (8 p.m. - 7 a.m.) for faster processing.

Claim center telephone hours have been further extended and open from 7 a.m. to 6 p.m., Monday through Friday. To contact a center, please call 410-949-0022. Claims may only be filed by phone or online, not by email.

If someone is having difficulty placing a call or accessing the website, he or she can email [ui.inquiry@maryland.gov](mailto:ui.inquiry@maryland.gov). Employers can email [dluiemployerassistance-labor@maryland.gov](mailto:dluiemployerassistance-labor@maryland.gov) or contact 410-767-2412..

For more information on COVID-19 business resources in St. Mary's County, visit our resource center at [www.yesstmarysmd.com](http://www.yesstmarysmd.com).

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